



# NARROWCLIFF SURGERY SPRING 2018 NEWSLETTER

Welcome to our newsletter. We hope you find the information useful. There is a feedback form attached if you wish to comment on the contents of this newsletter or on any of the services we provide.

## New GP at Narrowcliff

Due to ever increasing patient numbers, We are pleased to announce that Dr. Oliver Sidebotham will be joining the Practice as a GP partner from April 1st 2018.



Dr. Sidebotham has been with the practice for a number of years firstly during his training year, and then he continued to work with the surgery as a salaried GP.

Dr. Sidebotham will have his own list of registered patients, and those patients who are being transferred to him will be written to in the near future.

## Easter Closing Dates

Please note the surgery will be closed during the Easter holidays. Our revised opening times are as follows:

Thursday 29th March:	NORMAL HOURS 08:30 –18:00
Friday 30th March:	CLOSED
Saturday 31st March:	CLOSED
Sunday 2st April:	CLOSED
Monday 2nd April:	CLOSED
Tuesday 3rd April:	NORMAL HOURS 08:30 –18:00

If you require urgent medical attention while the surgery is closed, please contact NHS 111.

Please ensure you order any repeat medication in a timely manner. Day Lewis Pharmacy will be open as normal on Saturday 31st March.

Narrowcliff Surgery would like to wish you all a Happy Easter.

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## Team Changes—New Team Members

We would like to welcome a new member of staff to the reception team, Chrissy recently joined the Administration team.

There have also been some changes to our Nursing staff, we would like to welcome Laura, Nicky and Sam to the team.



# GENERAL DATA PROTECTION REGULATION

The General Data Protection Regulation (GDPR) is a new law that determines how your personal data is processed and kept safe, and the legal rights that you have in relation to your own data.

The regulation applies from 25 May 2018, and will apply even after the UK leaves the EU.

## What GDPR will mean for patients

The GDPR sets out the key principles about processing personal data, for staff or patients;

- Data must be processed lawfully, fairly and transparently
- It must be collected for specific, explicit and legitimate purposes
- It must be limited to what is necessary for the purposes for which it is processed
- Information must be accurate and kept up to date
- Data must be held securely
- It can only be retained for as long as is necessary for the reasons it was collected

There are also stronger rights for patients regarding the information that practices hold about them. These include;

- Being informed about how their data is used
- Patients to have access to their own data
- Patients can ask to have incorrect information changed
- Restrict how their data is used
- Move their patient data from one health organisation to another
- The right to object to their patient information being processed (in certain circumstances)

### Your views and comments:

Please feel free to let us know any comments and suggestions you may have regarding this newsletter or any of the services provided at Narrowcliff Surgery:

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Name: ..... Tel No: .....

Please return this completed form to Susan Beadle, Narrowcliff Surgery, Narrowcliff, Newquay TR7 2QF. All replies are confidential.